

LIRON CHAIM UX/UI Designer



PROFESSIONAL SUMMARY

Highly creative professional offering UX experience with ability to produce innovative solutions for clients and industries. Understanding of the user-centered, visual design principles, including layout, typography, color, balance, and composition. Distinctive blend of technology, user research, UX design, entrepreneurial, and leadership skills to optimize processes and drive rigorous product design efforts. Strong creative ability with a diversity of style appropriate to a mix of projects, unique solutions, and flawless high-quality execution. Equipped with strong interpersonal and communication skills, leadership, and problem-solving abilities as well as ability to work well independently and in a team-oriented environment.



KEY HIGHLIGHTS

- ◆ Trusted individual known and respected for leading successful change in product design & building credibility with key stakeholders, teams & staff
- ◆ Proven ability to analyze, quantify new innovative and enhancements to product opportunities and analyze user requirements to delight customers and drive revenue
- ◆ Aptitude for bringing fresh perspectives, think outside the typical solution box, and readiness to roll up sleeves and dive into tactical execution
- ◆ Adept at leading customer research & validation, design systems, usability testing, and other modern design practices
- ◆ Ability to communicate technical concepts to a broad range of technical and non-technical staff and management



EXPERIENCE

Implementer and Instructor – Hashavim H.P.S. Business Information, Tel-Aviv | 2022 – 2023

- ◆ Integrating company's Softwares to offices in the law industry
- ◆ Instructing users online and in person part of the onboarding process and as customer retention.
- ◆ Based on daily interaction with customers was able to characterize and map the customers needs and turn it to **PRD**.
- ◆ Converted data using SQL.

Integration Engineer & Technical Support – Como, Rehovot | 2021 – 2022

- ◆ I accompanied the Integration process of the company's products.
- ◆ I worked closely with the development teams of the company's clients.
- ◆ Tier 2 of Technical support
- ◆ Advised the company's CSMs when needed.

Product Integration & Technicians Team Lead – Hashavim H.P.S. Business Information, Tel-Aviv | 2017 – 2021

- ◆ Successfully integrate Company's one-stop-shop office management software, Commit
- ◆ Conduct competitor analysis and market research by playing a key role in the software customization process analyzing and converting client & user feedback into features
- ◆ Support management in making data-driven decisions leveraging reporting data to fine-tune processes, identify opportunities for improvement, and generate presentations
- ◆ Ensure team members feel connected to the organization and perform consistently by enhancing productivity and cultivating a highly inclusive culture
- ◆ Achieve set goals and deadlines in a fast-paced environment by prioritizing tasks efficiently
- ◆ Produce easy to follow and time-saving workflows and procedures by streamlining processes and improving customer experience through frequent collaborations with various functions

Owner & Producer – Chime Studio, Tel-Aviv | 2014 – 2017

- ◆ Established a small business providing various sound services, including consultation, roadmap design, production, and on-scene management
- ◆ Consistently met and exceeded clients' expectations and deadlines by managing and completing multiple projects simultaneously
- ◆ Achieved remarkable repeat customer base by providing world-class, prompt, and informative service to my clients



CONTACT

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[Portfolio](#)



KEY SKILLS

- ◆ UI/UX Design
- ◆ Project Management
- ◆ Product Design
- ◆ Creative Design Thinking
- ◆ Team Building and Leadership
- ◆ Strategic Planning/Execution
- ◆ Usability Testing
- ◆ Design Process & Tools
- ◆ Written & Verbal Communications
- ◆ Data-Driven Decision Making
- ◆ Stakeholders Relations
- ◆ Complex Problem Solving
- ◆ Customer Service Orientation
- ◆ Cross-Team Collaborations



EDUCATION

UX Designing

Haifa U, 2021

Network Administration

John Bryce, 2011



MILITARY SERVICE

Combat Service – On-Deck Team

Lead. 916 Squadron, Navy - Boatswain.

Responsible for daily tasks and managing emergencies.



TECHNICAL SKILLS

Axure

Adobe XD

Microsoft Office (Word, Excel etc.)

Language: Bilingual – Hebrew, English